



Season 2

## **Cheat Sheet**

## You're a CEO – Not a Hero: How to Maximize Your Team's Effectiveness

Featuring Jennifer Berkowitz

By Rob Levin, Creator of Greattalentpodcast.com © 2025 WorkBetterNow. All rights reserved.



**Goal:** Clarify where you're going so your team can follow.

#### **Quick Prompt:**

Spend 10 minutes visualizing your biz 3 years from now. Be vivid. Be bold.

#### List 5–7 vivid future snapshots:

- What does your office (virtual or physical) look like?
- How big is your team?
- What's your top revenue stream?
- What do your clients say about you?
- What are you most proud of?

→ Example: "We've expanded to LATAM, serve 100+ clients, and celebrate wins every Friday on Zoom."

### **Section 2: Mini Accountability Chart**

**Goal:** Ensure clarity on who owns what.

Pick 1-2 key roles, then fill in the blanks:

Role	Accountable Person	Top 1–3 Outcomes / Metrics

→ Use this mini-chart to simplify roles + define success for the next quarter.



## **Section 3: Ditch the Hero Hat**

**Goal**: Empower your team instead of fixing everything yourself.

#### **Reflect:**

Where do you step in too much?

List 2 hero moments to delegate:

- 1. I always \_\_\_\_\_\_ instead of letting my team handle it.
- I could step back on \_\_\_\_\_\_
  by coaching instead of doing.

→ Choose one to delegate this week with clarity and trust.

### Section 4: Dashboard Check: Leading vs. Lagging

**Goal**: Track what's coming, not just what happened.

Step 1: Audit Your Metrics

List 3 you already track:

1.	 → Leading? Lagging?
2.	 . → Leading? Lagging?
3.	 . → Leading? Lagging?

#### Step 2: Add 1 Predictive Metric

New example: # of sales calls booked, proposals sent, or new leads per week.
 Ask: Does this metric help me forecast better?

1.

\_

- 2.
- 3.



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## Section 5: Right Person, Wrong Seat?

Goal: Spot misfits and make smart moves.

Review your talent chart. Ask:

- Anyone scoring **high on values but low on output**? → Wrong seat? Training needed?
- Anyone **low on values?** → Culture risk? Tough convo ahead?

Note down 1–2 moves you might need to make:

"\_\_\_\_\_ may be better suited in \_\_\_\_\_\_."

"Time to revisit expectations with \_\_\_\_\_

→ Make people decisions with clarity, not emotion.

"Get the right people in the right seats, doing the right things. Then get your seatbelt on."

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